

Tender

For

Server hosting CPMS and other applications

At

All India Institute of Medical Sciences, Jodhpur

<b>NIT Issue Date</b>	<b>: 08<sup>th</sup> December 2017</b>
<b>NIT No.</b>	<b>: Admn/Tender/237/2017-AIIMS.JDH</b>
<b>Pre-Bid Meeting</b>	<b>: 18<sup>th</sup> December 2017 at 03:15 PM</b>
<b>Last Date of Submission</b>	<b>: 01<sup>st</sup> January 2018 at 03:00 PM</b>
<b>Bid opening</b>	<b>: 02<sup>nd</sup> January 2018 at 03:15 P.M</b>

Tender documents may be downloaded from institute's web site [www.aiimsjodhpur.edu.in](http://www.aiimsjodhpur.edu.in) (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app>



**All India Institute of Medical Sciences, Jodhpur**

Basni Phase - II, Jodhpur, Rajasthan-342005.

Telephone: 0291- 2012978, email: [aoadmin@aiimsjodhpur.edu.in](mailto:aoadmin@aiimsjodhpur.edu.in)

[www.aiimsjodhpur.edu.in](http://www.aiimsjodhpur.edu.in)

All India Institute of Medical Sciences (AIIMS), Jodhpur, Rajasthan, an apex healthcare institute established by an Act of Parliament of India under aegis of Ministry of Health & Family Welfare, Government of India, invites **Online bids in two bid system** for tenders for supply & installation of Server hosting CPMS and other applications at the institute. You are requested to quote your best offer along with the complete details of specifications, terms & conditions.

### Chapter-I

S.No	Item Description	EMD (Rs.)
1	Server hosting CPMS and other applications	Rs. 80,000

#### **Instructions:**

1. **Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>.**
2. The complete bidding process in online. Bidders should be possession of valid digital Signature Certificate (DSC) of class II or III for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. For any assistance for e-bidding process, if required, bidder may contact to the helpdesk at 0291-2740741.
3. **Tenderer/Contractor/Bidders are advised to follow the instructions provided in the ‘Instructions to the Contractors/Tenderer/Bidders for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>’.**
4. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
5. **EMD Payment:**  
The bidder shall be required to submit the Earnest Money Deposit (EMD) for an amount of **Rs. 80,000/- (Rupees Eighty thousand Only)** by way of demand drafts or Bank Guarantee or FDR only. The demand drafts or Bank Guarantee or FDR shall be drawn in favour of “**All India Institute of Medical Sciences, Jodhpur**”. The EMD of the successful bidder shall be returned after the successful submission of Bank Guarantee/ Security Deposit and for unsuccessful bidder(s) it would be returned after award of the contract. **The demand drafts or Bank Guarantee or FDR for EMD must deliver to AIIMS, Jodhpur on or before last date/time of Bid Submission.**
  - a) Tenderer shall not be permitted to withdraw his offer or modify the terms and conditions thereof. In case the tenderer fail to observe and comply with stipulation made herein or backs out after quoting the rates, the aforesaid amount of earnest money will be forfeited.
  - b) The Firm who are registered with National Small Industries Corporation (NSIC) / OR Small Scale Industries (SSI) are exempted to submit the EMD (Copy of registration must be provide along with technical bid)
  - c) The EMD, in case of unsuccessful Bidders shall be retained by AIIMS, Jodhpur till the finalization of the tender. No interest will be payable by AIIMS, Jodhpur on the EMD.
6. **The Hard Copy of original instruments in respect of earnest money deposit must be delivered to the AIIMS, Jodhpur on or before last date/time of Bid Submission as mentioned above. The bid without EMD will be summarily rejected.**
7. **Submission of Tender:**  
The tender shall be submitted online in two part, viz., technical bid and financial bid. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.  
**The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.**
  - i) **Technical Bid**  
The following documents are to be furnished by the Contractor along with **Technical Bid** as per the tender document:

- i) Signed and scanned copy of appropriate value of valid registration certificate (if any), experience certificate as per the tender notice, GST registration certificate and Tender Acceptance Letter.
- ii) Signed and Scanned copy of documents like Earnest Money Deposit.
- iii) Signed and Scanned Copy of Make and model of all systems, sub systems and additional items should be mentioned in the technical bid and complete technical details should be provided in the form of Brochures and write-ups.

### **Terms & Conditions:**

1. **Validity:** The quoted rates must be valid for a period for 180 days from the date of closing of the tender. The overall offer for the assignment and bidder(s) quoted price shall remain unchanged during the period of validity. If the bidder quoted the validity shorter than the required period, the same will be treated as unresponsive and it may be rejected.
2. **"PRE –BID Meeting" with the intending bidders shall be held on 18<sup>th</sup> December, 2017 at 03:15 PM onwards at AIIMS, Jodhpur.** All the prospective bidders are requested to send comments/representations on or before pre-bid meeting. Intending bidder will be allowed to seek clarification on specification, Conditions of Contract, etc. in writing to AIIMS, Jodhpur, within 48 hours after the pre-bid meeting.
3. In case the tenderer withdraws, modifies or change his offer during the validity period, bid is liable to be rejected and the earnest money deposit shall be forfeited without assigning any reason thereof. The tenderer should also be ready to extend the validity, if required, without changing any terms, conditions etc. of their original tender.
4. **Delivery and Installation:**  
The firm will have to install the Server satisfactorily within 01 (one) month w.e.f. the date of issue of purchase order. Installation shall be the responsibility of the firm and no extra cost should be quoted for the same. All the aspects of safe delivery, installation and commissioning shall be the exclusive responsibility of the supplier. If the supplier fails to delivered, installation and commissioning of the Software on or before the stipulated date, then a penalty at the rate of 0.5 % per week of the total order value shall be levied subject to maximum of 10% of the total order value. The successful tenderer will also provide required training for supplied items at AIIMS, Jodhpur.
5. **Signing the Contract:** - The successful bidder shall be required to execute the Contract Agreement accepting all terms and conditions stipulated herein on a non-judicial stamp paper of Rs. 500/- (Rs. Five Hundred only) along with performance security within fifteen days of the issue of the Letter of notification of award. In the event of failure on the part of the successful bidder to sign the Contract within the period stipulated above, the EMD shall be forfeited and the acceptance of BID shall be considered as cancelled.
6. **Performance Security:** As a guarantee towards due performance and compliance of the contract work, the successful bidder (contractor) will deposit an amount equal to 10% of order value and should be kept valid for a period of 60 day beyond completion of all the contractual obligation, including CMC period towards security deposit by way of demand draft/ bank Guarantee in favour of "All India Institute of Medical Sciences, Jodhpur" drawn on any Nationalized Bank/Scheduled Bank and payable at Jodhpur within fifteen days of the issue of the Letter of notification of award along with non-judicial stamp paper of Rs. 500/- (Contract agreement).
7. **Documents:**
  - a. **All pages of the Tender should be numbered and indexed.**
  - b. The bidder shall provide in its tender the required as well as the relevant documents like technical data, literature, drawings etc. to establish that the goods and services offered in the tender fully confirm to the goods and services specified by the purchaser in the tender documents. For this purpose the bidder shall also provide a clause-by-clause commentary on the technical specifications and other technical details incorporated by the purchaser in the tender documents to establish

technical responsiveness of the goods and services offered in its tender duly indicating relevant page numbers in the product literature.

**8. Tender Currencies:**

The bidder supplying indigenous goods or already imported goods shall quote only in Indian Rupees.

**9. The bidder must quote for renewal charges on yearly basis separately. Renewal charges are subject to exchange rate variation as per Reserve Bank of India rate.**

**10. Conversion of tender currencies to Indian Rupees: -**

In case the bid document permits the bidders to quote their prices in different currencies, all such quoted prices of the responsive bidders will be converted to a single currency viz., Indian Rupees for the purpose of equitable comparison and evaluation, as per the closing exchange rates established by the Reserve Bank of India for similar transactions, as on the date of 'Last Date of Submission of Tender'.

**11. Period of contract:**

The initial period of contract shall be for 1 year which may be further renewable upto 5 years one year at a time, depending on performance of the Agency and at discretion of Director, AIIMS, JODHPUR.

**12. Payment Terms:**

**i) Payment for goods supplied from India:**

100% payment of the total order value shall be released after the successful installation/ commissioning of the ordered goods against the submission of the inspection report.

*Note:-The supplier shall not claim any interest or any other payment under the contract.*

**13. Uptime guarantee:** The firm should provide uptime guarantee of 95%

**14. Arbitration:** If any difference arises concerning this agreement, its interpretation on payment to the made there-under, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to the other party for submission of the dispute for decision by an Arbitral Tribunal containing Sole Arbitrator to be appointed by the Secretary, Department of Legal Affairs. Such requests shall be accompanied with a panel of names of three persons to act as the sole arbitrator. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The provision of Arbitration and Conciliation Act, 1990 and the rule framed there under and in force shall be applicable to such proceedings.

**15. Subletting of Work:** The firm shall not assign or sublet the work/job or any part of it to any other person or party without having first obtained permission in writing of AIIMS, Jodhpur, which will be at liberty to refuse if thinks fit. The tender is not transferable. Only one tender shall be submitted by one tenderer.

**16. Breach of Terms and Conditions:** In case of breach of any terms and conditions as mentioned above, the Competent Authority, will have the right to cancel the work order/ job without assigning any reason thereof and nothing will be payable by AIIMS, Jodhpur in that event the security deposit shall also stands forfeited.

**17. Insolvency etc:** In the event of the firm being adjudged insolvent or having a receiver appointed for it by a court or any other order under the Insolvency Act made against them or in the case of a company the passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the firm failing to comply with any of the conditions herein specified AIIMS, Jodhpur shall have the power to terminate the contract without any prior notice.

**18. Force Majeure:** If, at any time during the subsistence of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war

or hostility, act of public enemy, civil commotion, sabotage, fire, floods, explosion, epidemics, quarantine restriction, strikers lockout or act of God (hereinafter referred to as events) provided notice of happening of any such eventuality is given by party to other within 21 days from the date of occurrence thereof, neither party shall be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance, and deliveries have been so resumed or not shall be final and conclusive.

Further, that if the performance in whole or in part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, either party may, at least option to terminate the contract.

19. Bidder shall submit a copy of the tender document and addenda thereto, if any, with each page of this document should be signed and stamped to confirm the acceptance of the entire terms & conditions as mentioned in the tender enquiry document.
20. Signed & stamped compliance sheet of the technical specification of the goods with technical printed literature must be enclosed with the bid.
21. After due evaluation of the bid(s) Institute will award the contract to the lowest evaluated responsive tenderer.
22. Conditional bid will be treated as unresponsive and it may be rejected.
23. The Institute reserves the right to accept in part or in full or reject any or more tender(s) without assigning any reasons or cancel the tendering process and reject all tender(s) at any time prior to award of contract, without incurring any liability, whatsoever to the affected bidder or bidder(s).
24. **Applicable Law:**
  - The contract shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such Commercial dealings / processing.
  - Any disputes are subject to exclusive jurisdiction of Competent Court and Forum in Jodhpur, Rajasthan, India only.
  - The Arbitration shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the venue of arbitration shall be at Jodhpur. The decision of the Arbitrator shall be final and binding on both the parties.
  - Force Majeure: Any delay due to Force Majeure will not be attributable to the supplier.

**Administrative Officer  
AIIMS, Jodhpur**

**Annexure-I**

S. No	Item	Technical Specification	Qty
01.	Server hosting CPMS & other applications	<p><b>Three (3) Servers interconnected to each other for processing data. Tenure (01 year)</b></p> <p><b>Technical Specifications for servers are as follows:</b></p> <p><b>1. First Server</b></p> <ul style="list-style-type: none"> <li>• 12 CPU Cores (Minimum 2.5 Ghz) with 750 or above CPU Cycles. (With Hyper Threading preferred)</li> <li>• 64 GB RAM</li> <li>• 6 TB Storage Space in RAID 0, 1, 5</li> <li>• Unlimited Bandwidth with 3 Gb/s Port</li> <li>• Dedicated IP's 3 in No.'s</li> <li>• NGINX Basic License</li> <li>• Priority Support (1-5 Minutes)</li> <li>• Backup (External) 6 TB</li> <li>• C Panel (Control &amp; Access Portal (Fully Managed))</li> <li>• 99.99% Up-time</li> <li>• 3 Gb/s VLAN</li> <li>• Regular Monitoring</li> </ul> <p><b>2. Second Server</b></p> <ul style="list-style-type: none"> <li>• 20 CPU Cores (Minimum 2.5 Ghz) with 750 or above CPU Cycles. (With Hyper Threading preferred)</li> <li>• 128 GB RAM</li> <li>• 3 TB Storage Space in RAID 0, 1, 5</li> <li>• Unlimited Bandwidth with 3 Gb/s Port</li> <li>• Dedicated IP's 3 in No.'s</li> <li>• NGINX Basic License</li> <li>• Priority Support (1-5 Minutes)</li> <li>• Backup (External) 6 TB</li> <li>• C Panel (Control &amp; Access Portal (Fully Managed))</li> <li>• 99.99% Up-time</li> <li>• 3 Gb/s VLAN</li> <li>• Regular Monitoring</li> </ul> <p><b>3. Third Server</b></p> <ul style="list-style-type: none"> <li>• 24 CPU Cores (Minimum 2.5 Ghz) with 750 or above CPU Cycles. (With Hyper Threading preferred)</li> <li>• 256 GB RAM</li> <li>• 6 TB Storage Space in RAID 0, 1, 5</li> <li>• Unlimited Bandwidth with 3 Gb/s Port</li> <li>• Dedicated IP's 3 in No.'s</li> <li>• NGINX Basic License</li> <li>• Priority Support (1-5 Minutes)</li> <li>• Backup (External) 6 TB</li> <li>• C Panel (Control &amp; Access Portal (Fully Managed))</li> <li>• 99.99% Up-time</li> <li>• 3 Gb/s VLAN</li> <li>• Regular Monitoring</li> </ul>	01

**Annexure-II**  
**TECHNICAL BID**

Name of Firm/Contractor/Supplier	
Complete Address & Telephone No.	
Name of Proprietor/Partner/Managing Director/Director.	
Phone No:-  Mobile No:-  Email Id:-	
Name and address of service centre nearby Jodhpur.	
Whether the firm is a registered firm Yes/No (attached copy of certificate).	
PAN No. (enclose the attested copy of PAN Card).	
GST No. (enclose the attested copy of Service Tax Certificate).	
Whether the firm has enclosed the Bank Draft/Pay Order/Banker's cheque of Earnest Money Deposit.	
Whether the Firm/Agency has signed each and every page of Tender/NIT.	
Any other information, if necessary.	

Authorized signatory of the bidder with seal.

**Annexure-IV**

Format for Financial Bid

(To be submitted on the letterhead of the company / firm)

S.No.	Particulars	Rate	GST/Taxes	Amount
1	Server hosting CPMS & other applications			

Total Tender price in

Rs: \_\_\_\_\_

In  
words: \_\_\_\_\_

Note: -

1. If there is a discrepancy between the unit price and total price THE UNIT PRICE shall prevail.
2. The bidder must quote for renewal charges on yearly basis separately. Renewal charges are subject to exchange rate variation as per Reserve Bank of India rate.

Place:

Name:

Date:

Business Address:

Signature of Bidder:

Seal of the Bidder: